

Caravan and camping site licence

To run a caravan and camping site you need a licence from the local authority.

Conditions may be attached to a licence to cover any of the following:

Licence summary

- restricting when caravans can be on the site for human habitation or restricting the number of caravans that can be on the site at any one time
- controlling the types of caravans on the site
- controlling the positioning of the caravans or regulating the use of other structures and vehicles including tents
- to ensure steps are taken enhance the land, including planting/replanting bushes and trees
- fire safety and fire fighting controls
- to ensure that sanitary and other facilities, services and equipment are supplied and maintained

Eligibility Criteria

The applicant must be entitled to use the land as a caravan site.

Licences will not be issued to applicants who have had a site licence revoked within three years of the current application.

Regulation Summary

[A summary of the regulation relating to this licence](#)

Application Evaluation Process

Applications for site licences are made to the local authority in whose area the land situated.

Applications must be in writing, should detail the land the application concerns and any other information required by the local authority.

Will Tacit Consent Apply?

No. It is in the public interest that the authority must process your application before it can be granted. If you have not heard from the local authority within a reasonable period, please contact it. You can do this [online if you applied through the UK Welcomes service](#) or use the contact details below.

Apply online

[Apply to run a caravan site or camp site](#)

[Tell us about a change to your existing caravan or camp site](#)

You are advised to take up any issue with the local authority first.

Failed Application Redress

If a licence holder is refused an application to alter a condition they may appeal to the local Magistrates' court or, in Scotland, the Sheriff. The appeal must be made within 28 days of the written notification of the refusal and a notice of appeal must be served on the local district council.

You are advised to take up any issue with the local authority first.

If a licence holder wishes to appeal against a condition attached to a licence they may appeal to the local Magistrates' Court or, in Scotland, the Sheriff. The appeal must be made within 28 days of the licence being issued.

Licence Holder

Redress

The local district council may alter conditions at any time but must give licence holders the opportunity to make representations about the proposed changes. If a licence holder disagrees with the alterations they may appeal to the local Magistrates' court or, in Scotland, the Sheriff. The appeal must be made within 28 days of the written notification of the alteration and a notice of appeal must be served on the local district council.

Consumer Complaint

We would always advise that in the event of a complaint the first contact is made with the trader by you - preferably in the form a letter (with proof of delivery). If that has not worked, if you are located in the UK, [Consumer Direct](#) will give you advice. From outside the UK contact the [UK European Consumer Centre](#).

Other Redress

E.g. about noise, pollution, etc. Also should one licence holder complain about another.

[Association of Caravan and Camping Exempted Organisations \(ACCEO\)](#)

[British Holiday & Home Parks Association \(BH&HPA\)](#)

[British Resorts and Destinations Association](#)

Trade Associations

[Caravan Industry Training \(CITO\)](#)

[Federation of Tour Operators \(FTO\)](#)

[Group Travel Organisers Association \(GTOA\)](#)

[Hotel Marketing Association](#)

[National Caravan Council \(NCC\)](#)